

4 MAY 2024

NATIONAL LAW UNIVERSITY, JODHPUR

End Term Examination - 2024

MBA – Insurance

Semester IV

Subject: Human Resource Management and Organizational Behavior

Time 3 Hours

Max. Marks 100

*Instructions to students*

1. *The students shall comply with the examination protocol.*
2. *Students shall restrain from seeking clarifications.*
3. *All questions carry equal marks.*
5. *Students need to attend ANY FIVE questions only.*

Q1. Answer the following question

Discuss the relevance of training and development among employees in Insurance Company. Give Examples to substantiate your answer

20 Marks

Q2. Answer the following questions:

- a) Do you think teams and team spirit can be nurtured? State reasons.
- b) Identify ways to reduce workers other than VRS.

10+10=20 Marks

Q3. What is Collective Bargaining and its process in an Industry? How Collective Bargaining can be made more effective in workplace?

20 Marks

Q4. Answer the following questions:-

- a) What is Performance Assessment and how it is different from Performance Appraisal?
- b) Explain the possibility of biases while conducting Performance Assessment

10+10=20 Marks



Q5. Highlight the importance of Lockout and explain the procedure to conduct Lockout in an Industry.

20 Marks

Q6. Write short notes on

- a) Works Committee and Industrial Dispute
- b) Classical Conditioning of Learning

10+10=20 Marks

